



## Communication Channels

Your Nippers Age Manager is your primary contact for any questions or issues or alternatively contact the Director, Junior Development. Age Managers may set up their own communication methods with their age group parents. ***TSLSC and the Director, Junior Development will issue regular communications via Team App and Facebook.***



***Team App is the central communication channel for all Nippers news. Important information regarding training venues, competition updates and weather conditions will be posted via this app.***

Team App instructions....

Download the new app now and stay up to date with all the latest TSLSC information. Install the TEAM APP on your smartphone or tablet and follow the Torquay Surf Lifesaving club

Follow these steps ....

1. Download Team App from the Apple or Google Play app store
2. Sign up to Team App.

You will be sent an email to confirm your registration

3. Log into the App and search for Torquay Surf Lifesaving club

TIP: when requesting access to relevant sections when you have downloaded the app please provide your name and the reason (e.g.: John Smith I have a son Under 11's). This



will ensure you are granted access quickly to your relevant sections. Please note that this will become the primary point of communication for the club, so it is in your best interests to get on board.



#### **Nippers - Torquay SLSC on Facebook**

1. ***Search for and request to join Nippers- Torquay SLSC, a closed group for Nipper parents to share information and experiences.*** Given the widespread use of Facebook, Team App communications are replicated in Facebook.
2. This private facebook page is for parents to share information, logistical planning and facilitate the social side of Nippers!
3. **Access will only be granted to financial members of the club that have children in the Nippers section.**



#### **Torquay SLSC on Facebook**

4. Search for and follow Torquay SLSC, the official Facebook page of TSLSC designed to support engagement with the local community. Information will be posted on events, courses, photos, stats and more.
5. Search for and join the *closed group Torquay SLSC - Members* created for Torquay SLSC members to share information, ask questions, get to know each other and keep up to date. Team App and club posts will often be replicated here, but make sure you follow the official channels.



Important information will be issued via email to members of TSLSC from time to time as required.



Information resources

*Torquay SLSC* <http://www.torquayslsc.com.au/>

*Life Saving Victoria* <http://lsv.com.au/>

*Surf Life Saving Australia* <https://sls.com.au/>